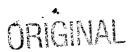
5W.02361A.08.0609



ARIZONA CORPORATION COMMISS



UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2009 - 78341

Date: 4/16/2009

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

William A.

Heller

Account Name:

William A. Heller

Home: (

Street:

Work:

City:

Carefree

CBR:

State:

AZ

Zip:

is:

Utility Company.

Black Mountain Sewer Corporation

Division:

sewer

Contact Name:

Contact Phone:

Nature of Complaint:

CORRESPONDEMCE RECEIVED - OPINION OPPOSED:

RE: DOCKET NO. SW-02361A-08-0609

Carenee, AZ

April 13, 2009

Arizona Corporation Commission Consumer Services Section 1200 West Washington Phoenix, AZ. 85007

Re: Docket No. SW-02361A-08-0609

Arizona Corporation Commission DOCKETED

APR 32 2009

DOCKETED BY

Dear Commissioners:

This letter is in opposition to the egregious, outrageous proposed increase of the Black Mountain Sewer Corporation. As you are aware, their proposed increase from \$45.64 to \$71.08 presents a huge sacrifice for users in this era of unemployment and economic hardship. Additionally, the sewer lines were installed decades ago, have been paid for by the consumers and require no maintenance. As a comparison, my most recent bill from the City of Flagstaff which includes bothwater and sewer was \$25.99. Furthermore, Black Mountain Sewer does not offer the option of a Seasonal Rate, as does the City of Flagstaff and DirecTV. A Seasonal Rate is offered to consumers during a time span when the consumer is not occupying their residence. At that time the consumer is not charged any fees as they are not using their services.

Thank you, for your consideration in this matter, please do not hesitate to contact me.

AND

ARIZONA CORPORATION COMMISSION UTILITY COMPLAINT FORM

Respectfully,

William A. Heller *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

Docketed opinion with Docket Control Center of the Arizona Corporation Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 4/16/2009

Opinion No. 2009 - 78341